



IMPORTANT SAFETY RECALL

March 24, 2022

NHTSA Campaign Number: 22E-020

Dear Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Reason for Notice

Custom Wheel House LLC has decided that a defect which relates to motor vehicle safety exists in certain Method Race Wheels MR316 wheels sold between November 1st 2021 to February 1st 2022.

BRAND	PART NUMBER	PRODUCT MODEL	SIZE AND OFFSET	BOLT PATTERN	FINISH
METHOD RACE WHEELS	MR31678060525	MR316	17X8 +25MM	6X5.5IN (6X139.7MM)	MATTE BLACK

Custom Wheel House LLC determined that defective wheels may experience cracking under extreme loads, i.e., vehicles with axle weights at or near the marked maximum load rating and using the maximum recommended tire diameter of 37 inches. This cracking is more likely to occur under extreme loads and may progress to the point of a wheel failure, which could lead to loss of vehicle control and increase risk of a crash. Custom Wheel House LLC will remedy the defect without charge and at no cost to the customer.

What Should You Do

Custom Wheel House LLC is recalling the subject wheels sold within the identified time frame. Upon receipt of this letter, you may immediately contact the dealer you purchased the wheels from to schedule replacement of the wheels. To ensure your safety and satisfaction with our product, we request that you return the recalled wheels and this letter to your dealer. Your wheels will be replaced with new wheels of same type and functionality.

Once contact has been made with your dealer, they will schedule a time to replace your wheels. The dealer will dismount the tires from your wheels. They will then install your tires on new



wheels. The estimated time for the replacement is approximately 1-2 hours, but the service facility may need your vehicle for a longer period if scheduling issues arise.

Reimbursement

If wheels were replaced prior to notification of recall please contact Custom Wheel House at 866-779-8604 for information about how to be reimbursed for product and service.

Contact Information

Should any questions or problems arise with your wheels, please call Custom Wheel House at 866-779-8604 to speak with a representative. In the event you believe we have failed to or are unable to replace your wheels without charge to you, as described above, within 60 days after contacting your dealer or Custom Wheel House for replacement, you may submit a complaint to the

Administrator, National Highway Traffic Safety Administration,
1200 New Jersey Avenue, SE.,
Washington, DC 20590; or

call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153);, or go to <http://www.safercar.gov>

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days of receiving the notification.

Please understand that we have taken this action in the interest of your safety and satisfaction with our wheels. We regret any inconvenience that this action may cause you.

Sincerely,

Custom Wheel House LLC